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October 9, 2014

VIA ELECTRONIC FILING

Jocelyn G. Boyd, Esquire Chief Clerk/Administrator The Public Service Commission of South Carolina 101 Executive Center Drive, Suite 100 Columbia, South Carolina 29210

RE: South Carolina Disconnection Report of Service Terminations

Docket No. 2006-193-EG

Dear Mrs. Boyd:

In accordance with the request of F. David Butler dated January 13, 2005, Duke Energy Progress, Inc. hereby provides its South Carolina Disconnection Report of Service Terminations for the period July 2014 through September 2014.

The attached information contains the total number of customers whose services have been terminated, the daily number of customers' services that have been involuntarily terminated and the reasons (i.e., nonpayment of bill or deferred payment agreement and fraud or tampering), and the average duration of service interruptions.

If you have any questions, please let me know.

Sincerely,

Timika Shafeek-Horton Deputy General Counsel

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Attachment

cc: Nanette Edwards, Office of Regulatory Staff

Shannon Bowyer Hudson, Office of Regulatory Staff

Jeffrey M. Nelson, Office of Regulatory Staff

John Flitter, Office of Regulatory Staff

Duke Energy Progress Quarterly Report on South Carolina Involuntary Disconnects (Third Quarter 2014)

1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers
July 2014	1747
August 2014	1535
September 2014	1710

2) Daily number of South Carolina customers whose services have been terminated involuntarily and reason for termination:

July 2014		August 2014			September 2014			
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1	55		1	3		1		
2	83		2			2	75	3
3	3		3			3	57	4
4			4	76		4	97	3
5		_	5	64		5	63	ı
6			6	95	3	6		
7	74	2	7	87		7		
8	53		8	42	2	8	83	ı
9	78	5	9			9	103	
10	122	3	10		1	10	113	2
11	87	2	11	114		11	84	
12			12	71		12	73	1
13			13	88	3	13		
14	71	1	14	103	2	14		
15	87		15	59	3	15	79	
16	104	3	16			16	105	2
17	74	3	17			17	104	3
18	79	2	18	68	1	18	112	2
19	_		19	78		19	58	
20			20	103		20		
21	49	1	21	122	1	21		
22	77	3	22		1	22	73	1
23	84	2	23			23	99	
24	90	4	24			24	127	2
25	45		25	86		25	94	
26			26	112	3	26	71	4
27		1	27	119	1	27	-	
28	60	2	28	19		28		-
29	129		29		3	29	1	4
30	102		30			30	2	2
31	107		31			31		

Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills or for conditions on the customer's side of the point of delivery deemed by Duke Energy Progress ("DEP") to be dangerous to life or property. Totals were as follows:

Reason	July	August	September		
Non payment	1713	1509	1673		
Hazard	34	26	37		

- 4) Average duration of involuntary terminations:
 - 0.67 days (based on instances in which DEP can confirm that the reconnect is in the same name and at the same premise as the disconnect)
- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

Document entitled "DEP Residential Delinquent Account Disconnection Procedures – South Carolina" was filed with the SC ORS on October 07, 2014.